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# **GREENBRIAR TREATMENT CENTER**

## **POLICY MANUAL**

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### **300 PATIENT CARE**

#### **CLINICAL**

#### **PATIENT RIGHTS**

Effective Date: 08/1994

Revision Date: 03/2019

Page 1 of 1

#### **POLICY**

Greenbriar Treatment Center assures that each patient is thoroughly educated to their of their legal, human, and privacy rights (See Patient's Legal and Human Rights, and Notice of Privacy Practices) and written policies and procedures regarding patient rights and responsibilities while in treatment. The policies and procedures on Patient Rights have been developed by the multidisciplinary staff and approved by the Board of Directors. Under the provisions of, or subject to the provisions of Section 7 of the Pennsylvania Drug and Alcohol Abuse Act (71P.S.1690.107) along with regulations regarding Protected Health Information as outlined in Title 45 of the Federal regulation , individuals receiving treatment at Greenbriar Treatment Center retain all civil rights and liberties except as provided by law. No patient shall be deprived of any civil rights solely by reason of treatment. Greenbriar Treatment Center does not discriminate in its provision of services on the basis of age, race, creed, sex, ethnicity, color, national origin, marital status, handicap, religion or sexual orientation. Greenbriar ensures an affirmative, inclusive, and respectful environment for LGBTQ clients to receive services.

#### **PROCEDURE**

Copies of "Patient's Legal and Human Rights", "Notice of Privacy Practices", "Greenbriar Treatment Center Patient Rules" are given to the patient as a part of his or her orientation to the facility. Additionally, copies are posted prominently throughout the building, in the lobby, on our website in order to be readily accessible to patients. These rights detail a patient's right to be treated equally and fairly without discrimination and that their protected health information is guarded by state and federal law. Patient Rights, Protected Health Information rights and other privacy rights are explained to the patient during the admission process and patients are given the opportunity to discuss and question this information.

During the admission process patients are also given information regarding the Grievance and Appeal process should they feel dissatisfied with their treatment or feel that their rights have been violated.

Patients wanting to file a grievance or appeal will be given county-specific procedures to follow and related county-specific forms.

**300 PATIENT CARE**  
**CLINICAL**  
**PATIENT RIGHTS**  
Page 2 of 2

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Greenbriar will offer staff trainings on Cultural Sensitivity, sexual harassment, and other pertinent issues to assure staff sensitivity to such issues.

All Greenbriar staff are trained on HIPPA requirements upon hire and annually as part of Greenbriar's annual staff training program

If Greenbriar is found to have violated a patient's rights, this violation will be reported to the appropriate authorities and Greenbriar will follow all requirements necessary to investigate an alleged breach and take all necessary measures to mitigate harm to patient's involved currently and in the future.

Staff members found to have violated a patient's rights regarding their treatment or regarding use of a patient's protected health information will be disciplined up to and including termination.