

NOTICE TO PROVIDERS/CONSUMERS

GREENBRIAR TREATMENT CENTER is awaiting an unannounced survey by the Joint Commission on Accreditation of Healthcare Organizations due any time in the year 2018. In the past, we were informed of the dates of the survey, thus allowing us time to notify our providers and consumers as to the exact dates we would have JCAHO representatives at our facilities. Under this new process, the date of the survey is unannounced.

We are taking this time to make all of you aware that this process will occur at any time this year. Upon arrival of the surveyor, we will send a second notice so that any provider or consumer might have the opportunity to meet with the JCAHO representatives if you so desire.

The purpose of the survey will be to evaluate the organization's compliance with nationally established Joint Commission standards. The survey results will be used to determine whether, and the conditions under which, accreditation should be awarded the organization.

Joint Commission standards deal with organization quality and safety of care issues and the safety of the environment in which care is provided. Anyone believing that he or she has pertinent and valid information about such matters may request a public information interview with the Joint Commission's field representatives at the time of the survey. Information presented at the interview will be carefully evaluated for relevance to the accreditation process. Requests for a public information interview must be made in writing and should be sent to the Joint Commission. The request must also indicate the nature of the information to be provided at the interview. Such requests should be addressed to:

Division of Accreditation Operations
Office of Quality Monitoring
Joint Commission on Accreditation of Healthcare Organizations
One Renaissance Boulevard
Oakbrook Terrace, IL 60181
or Faxed to 630-792-5636
or E-mailed to complaint @jcaho.org

An Account Representative will contact the individual requesting the public information interview prior to the survey.

This notice is posted in accordance with the Joint Commission's requirements and may not be removed before the survey is completed.

Date Posted: February 12, 2108

PUBLIC NOTICE

The Joint Commission on Accreditation of Healthcare Organizations will conduct an accreditation survey of Greenbriar Treatment Center on February 21 – 23, 2018.

The purpose of the survey will be to evaluate the organization's compliance with nationally established Joint Commission standards. The survey results will be used to determine whether, and the conditions under which, accreditation should be awarded the organization.

Joint Commission standards deal with organization quality and safety of care issues and the safety of the environment in which care is provided. Anyone believing that he or she has pertinent and valid information about such matters may request a public information interview with the Joint Commission's field representatives at the time of the survey. Information presented at the interview will be carefully evaluated for relevance to the accreditation process. Requests for a public information interview must be made in writing and should be sent to the Joint Commission no later than five working days before the survey begins. The request must also indicate the nature of the information to be provided at the interview. Such requests should be addressed to:

Division of Accreditation Operations
Office of Quality Monitoring
Joint Commission on Accreditation of Healthcare Organizations
One Renaissance Boulevard
Oakbrook Terrace, IL 60181
or Faxed to 630-792-5636
or E-mailed to [complaint @jcaho.org](mailto:complaint@jcaho.org)

The Joint Commission's Office of Quality Monitoring will acknowledge in writing or by telephone requests received 10 days before the survey begins. An Account Representative will contact the individual requesting the public information interview prior to survey, indicating the location, date, and time of the interview and the name of the surveyor who will conduct the interview.

This notice is posted in accordance with the Joint Commission's requirements and may not be removed before the survey is completed.

Date Posted: February 12, 2018